

The Plan Tracker Number Cruncher is designed to help you work out the cost of services and supports, for up to 3 years (the maximum length of an NDIS Plan). You can count on the Number Cruncher to accurately work out how much of your budget you're spending on a particular service, so there are no surprises.

Frequently Asked Questions (and answers)

Take a look at some of the Frequently Asked Questions and answers below, to help you get the best out of the Number Cruncher.

Can I use the NDIS Number Cruncher for free?

Yes you can - It's available for anyone to use.

Are my details shared with anyone?

The NDIS Number Cruncher has been designed with your privacy and security in mind. You don't need to provide any personal details when you use it, and no information is stored once you've calculated your spending.

Who is the Number Cruncher for?

Support coordinators, service providers and participants will find the Number Cruncher really useful and easy to use for NDIS pricing (state by state), building and managing budgets, and organising and planning supports for up to 3 years (the maximum length of a Plan).

What if I don't know which category my support comes under?

If you're not sure, check our <u>Need to apply forthe NDIS? (plantracker.com.au)</u> to search all the details, including the category, of a particular support.

Can I go back to edit a previous calculation?

To keep your information as safe and secure as possible, we have designed the Number Cruncher so it does not save data. For your records, you can view, take a screenshot, or download a summary of your calculations before you close the browser window.

Can I report issues or errors?

Feel free to use the live chat links available on the NDIS Number Cruncher to get a fast response to your queries. If you prefer, you can email any issues or feedback to hello@plantracker.com.au

Why do I need to say what region I live in?

The NDIS sets different price limits depending on the state and region. Mostly, support items subject to price controls, have a single national price limit, but some capacity building supports have 3 limits or options; a <u>national</u>, <u>remote</u> and <u>very remote</u> limit, depending on where the support is delivered. To make sure you're getting accurate information for your budgeting, use your region and/or state.

Why did I get a price limit warning sign?

The warning sign doesn't apply to everyone - especially if you self-manage your funds. It is there to prevent you paying for things that are over and above the NDIS Pricing Arrangements, which could leave you out of pocket. If you are unsure, we recommend talking to your plan manager, service provider or support coordinator.

How can I get more support managing budgets?

Plan Tracker is Australia's Most Outstanding Plan Manager. We encourage you to have full control over your budgets, whilst we take care of your NDIS

admin and invoices, pay your providers, keep your records, send weekly statements and provide information, tools and support so can best manage your funds and spending. If you're not sure about a decision, try using our free My Choice Tool My Choice Tool – Plan Tracker.

You can contact our Customer Care Team on Live Chat or call 1800 549 670 Monday – Friday.