

Your new Plan Tracker Portal Customers



Easy Navigation

A handy navigation bar helps you find your way round your Portal easily

TR Timothy Robles
Edit my profile →

- Plan overview
- Invoices
- Providers
- Service agreements
- Reports
- Benefits
- Ask a question

Filter your plan
Total Plan | Core Support | Capital Support | Capacity Building

Display as
\$ | %

Plan date
02/06/2022 - 08/12/2022

91% through Day 173 of 189

Total Plan Managed Overview

You'll find 3 different options for how your invoices are approved in My Profile

View all the service agreements you have in place with providers and request to release funds if you no longer want them allocated to a provider

Detailed reports on your spending and budgets, including what's being claimed by providers and what funds you have available for future supports

Submit a question to the team at any time while using your Portal

In My Plan

A helpful graph gives an instant snapshot of your spending and budgets

Filter results by Core, Capital and Capacity Building categories

See how much you've spent in relation to your plan

See how much you have available in relation to your plan

See how much you have allocated to providers under service agreements

Filter your plan
Total Plan | Core Support | Capital Support | Capacity Building

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91% through Day 173 of 189

Total Plan Managed Overview

Category	Available	Spent	Allocated	Total
Total Plan Managed	\$61,495.74	\$35,898.66	\$6,666.00	\$104,060.40
Core Support	\$55,932.78	\$20,729.91	\$4,444.00	\$93,106.69
Capital Support	\$0.00	\$0.00	\$0.00	\$0.00
Capacity Building	\$5,562.96	\$7,168.75	\$2,222.00	\$10,953.71

Tap on a question mark to get more information

Chat with an Expert

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Complete transparency over all your invoices and reimbursements

Create and submit reimbursements through FastPayment to get your money back faster

Quick access to our NDIS Number Cruncher and Price Guide Wizard tools to check price limits and support details for a reimbursement or invoice

The screenshot shows the Plan Tracker portal interface. On the left is a navigation sidebar with options: Plan overview, Invoices, Providers, Service agreements, Reports, Benefits, and Ask a question. The main content area is titled 'Invoices and reimbursements' and includes a search bar, status filter, category filter, and provider filter. Below these filters is a table of invoices with columns for Invoice number, Service provider, Invoice date, Status, Paid date, and Total. A 'View details' button is highlighted for the first row.

Invoice number	Service provider	Invoice date	Status	Paid date	Total	
420228	Nelson Inc	27 Apr 2021	Paid	30 Apr 2021	\$317.40	View details →
253029	Obrien Inc	30 Apr 2021	Paid	3 Feb 2022	\$482.62	View details →
134447	Daniels, Hunt and Miller	3 May 2021	Paid	7 May 2021	\$145.00	View details →
421829	Nelson Inc	3 May 2021	Paid	7 May 2021	\$158.70	Contact Us

View details for every reimbursement or invoice and get detailed live statuses – including why payment may be delayed, any action needed and when payment is expected

The screenshot shows a status message for an 'In Progress' invoice. The message states: 'As more information is needed to process this invoice, we're investigating a few details and will provide an update as soon as possible.' Below this is an 'Invoice Progress' bar with a blue progress indicator and a 'Payment on hold' label. A second status message at the bottom reads: 'Payment on hold. Payment for this invoice has been temporarily put on hold as requested. If you change your mind, please call us on 1800 549 670.'

The screenshot shows the 'Accessibility Menu (CTRL+U)' with various settings. The menu includes options for 'How UserWay Works', 'Oversized Widget' (OFF), 'Contrast +', 'Highlight Links', 'Bigger Text', 'Text Spacing', 'Pause Animations', 'Dyslexia Friendly', 'Cursor', and 'Tooltips'. At the bottom, there is a 'Report a Problem' button and the 'USERWAY' logo with the text 'Accessibility by UserWay.org'.

Adjust settings for the best experience through the accessibility menu